OmniVista 3600 Air Manager 8.0



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This document provides best practices for leveraging OV3600 to monitor and manage your Alcatel-Lucent infrastructure. Alcatel-Lucent wireless infrastructure provides a wealth of functionality such as firewall, VPN, remote AP, IDS, IPS, and ARM, as well as an abundance of statistical information.

Follow the simple guidelines in this document to garner the full benefit of your Alcatel-Lucent infrastructure.

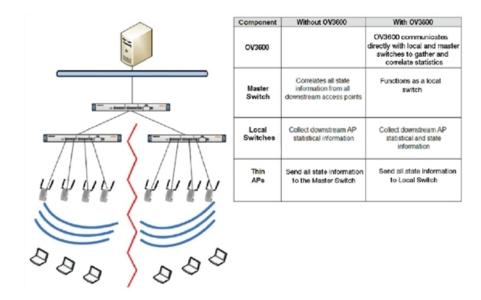
This overview chapter contains the following topics:

- "Understanding Alcatel-Lucent Topology" on page 5
- "Prerequisites for Integrating Alcatel-Lucent Infrastructure" on page 5

Understanding Alcatel-Lucent Topology

Figure 1 depicts a typical master-local deployment for OmniVista 3600 Air Manager:

Figure 1: Typical Alcatel-Lucent Deployment





There should never be a local switch managed by an OV3600 server whose master switch is also not under management.

Prerequisites for Integrating Alcatel-Lucent Infrastructure

You will need the following information to monitor and manage your Alcatel-Lucent infrastructure:

- SNMP community string (monitoring and discovery)
- Telnet/SSH credentials (configuration only)
- **Enable** password (configuration only)



Without proper Telnet/SSH credentials OV3600 will not be able to acquire license and serial information from switches.

- SNMPv3 credentials are required for Wireless LAN Management System (WMS) Offload:
 - Username
 - Auth password
 - Privacy password
 - Auth protocol

This section explains how to configure OV3600 to globally manage your Alcatel-Lucent infrastructure.

- "Disabling Rate Limiting in OV3600 Setup > General" on page 7
- "Entering Credentials in Device Setup > Communication" on page 7
- "Setting Up Recommended Timeout and Retries" on page 9
- "Setting Up Time Synchronization" on page 9
- "Enabling Support for Channel Utilization And Statistics" on page 9

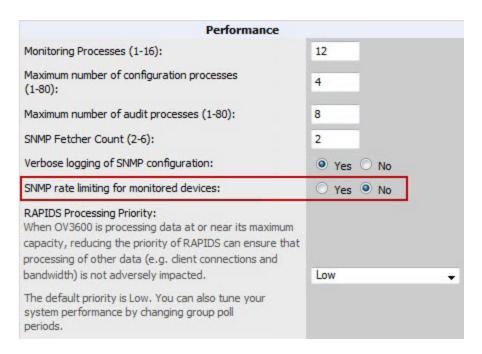
Disabling Rate Limiting in OV3600 Setup > General

The SNMP Rate Limiting for Monitored Devices option adds a small delay between each SNMP GET request, which results in the actual polling intervals that are longer than what is configured. For example, setting a ten-minute polling interval will result in an actual 12-minute polling interval. Disabling rate limiting is recommended in most cases.

To disable rate limiting in OV3600, follow these steps:

- 1. Navigate to **OV3600 Setup > General**.
- 2. Locate the **Performance** section.
- 3. In the SNMP Rate Limiting for Monitored Devices field, select No, as shown in Figure 2.
- 4. Click Save.

Figure 2: SNMP Rate Limiting in OV3600 Setup > General



Entering Credentials in Device Setup > Communication

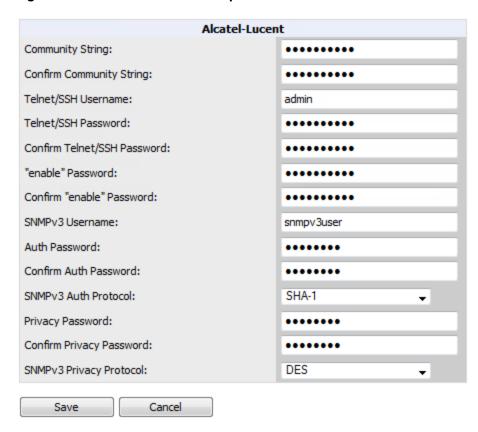
OV3600 requires several credentials to properly interface with Alcatel-Lucent devices. To enter these credentials, follow these steps:

- 1. Navigate to **Device Setup > Communication**.
- 2. In the **Default Credentials** section, select the **Edit** link next to Alcatel-Lucent. The page illustrated in Figure 3 appears.
- 3. Enter the SNMP Community String.



Be sure to note the community string because it must match the SNMP trap community string, which is configured later in this document.

Figure 3: Credentials in Device Setup > Communication



- 4. Enter the required fields for configuration and basic monitoring:
 - Telnet/SSH Username
 - Telnet/SSH Password
 - enable Password
- 5. Enter the required fields for WMS Offload:
 - SNMPv3 Username
 - Auth Password
 - SNMPv3 Auth Protocol
 - Privacy Password
 - SNMPv3 Privacy Protocol



The authentication and privacy protocols should be SHA-1 and DES in order for WMS Offload to work.

6. Click Save.

Setting Up Recommended Timeout and Retries

- 1. In the **Device Setup > Communication** page, locate the **SNMP Setting** section.
- 2. Change the **SNMP Timeout** setting to a value or either **3**, **4**, or **5**. This is the number of seconds that OV3600 will wait for a response from a device after sending an SNMP request, so a smaller number is more ideal.
- 3. Change the **SNMP Retries** value to **10**. This value represents the number of times OV3600 tries to poll a device when it does not receive a response within the SNMP Timeout Period or the Group's Missed SNMP Poll Threshold setting (1-100).



Although the upper limit for this value is 40, some SNMP libraries still have a hard limit of 20 retries. In these cases, any retry value that is set above 20 will still stop at 20.

Figure 4: Timeout settings in Device Setup > Communication



4. Click Save when you are done.

Setting Up Time Synchronization

You can set the clock on a switch manually or by configuring the switch to use a Network Time Protocol (NTP) server to synchronize its system clock with a central time source.

Manually Setting the Clock on a switch

You can use either the WebUI or CLI to manually set the time on the switch's clock.

- 1. Navigate to the Configuration > Management > Clock page.
- 2. Under switch Date/Time, set the date and time for the clock.
- 3. Under **Time Zone**, enter the name of the time zone and the offset from Greenwich Mean Time (GMT).
- 4. To adjust the clock for daylight savings time, click **Enabled** under Summer Time. Additional fields appear that allow you to set the offset from UTC and the start and end recurrences.
- 5. Click Apply.

Enabling Support for Channel Utilization And Statistics

To enable support for channel utilization statistics, you must have the following versions:

- OmniVista 3600 Air Manager 7.6 or later
- Alcatel-Lucent AOS-W 6.0.1 or later
- Instant 3.3 or later



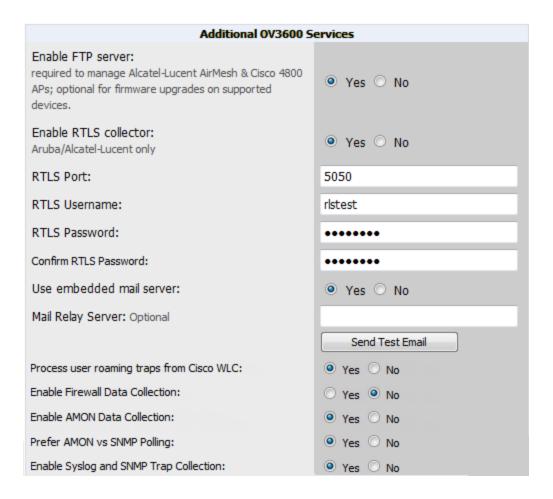
Alcatel-Lucent AOS-W 6.0.1 can report RF utilization metrics, while AOS-W 6.1 is necessary to also obtain classified interferer information.

OV3600 Setup

1. Navigate to **OV3600 Setup > General**.

- In the Additional OV3600 Services section, set Enable AMON Data Collection to Yes, and set Prefer AMON vs SNMP Polling to Yes.
- 3. Click Save.

Figure 5: AMON Data Collection Setting in OV3600 Setup > General



switch Setup (Master And Local)



Enabling these commands on AOS-W versions prior to 6.0.1.0 can result in performance issues on the switch. If you are running previous firmware versions such as AOS-W 6.0.0.0, you should upgrade to AOS-W 6.0.1 (to obtain RF utilization metrics) or 6.1 (to obtain RF utilization and classified interferer information) before you enter this command.

The following commands are for AOS-W 6.4. To get the commands for other versions, refer to the AOS-W *Command-Line Interface Reference Guide* for that version.

Use SSH to access the switch's command-line interface, enter enable mode, and issue the following commands:

```
(switch-Name) # configure terminal
Enter Configuration commands, one per line. End with CNTL/Z
(switch-Name) (config) # mgmt-server type ov3600 primary-server <OV3600-IP> profile profile-
name>
(switch-Name) (config) # write mem
```



You can add up to four <AMP-IP> addresses.

It is prudent to establish one or more Alcatel-Lucent Groups within OV3600. During the discovery process you will move new discovered switches into this group.

This section contains the following topics:

- "Basic Monitoring Configuration" on page 11
- "Advanced Configuration" on page 12

Basic Monitoring Configuration

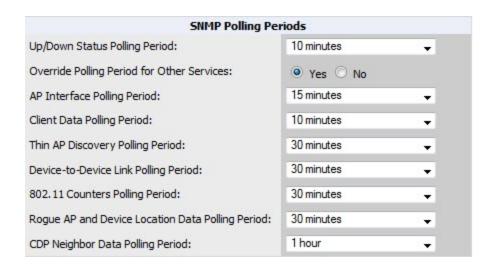
- 1. Navigate to Groups > List.
- 2. Select Add.
- 3. Enter a Name that represents the Alcatel-Lucent device infrastructure from a security, geographical, or departmental perspective and select Add.
- 4. You will be redirected to the Groups > Basic page for the Group you just created. On this page you will need to verify and/or change the following Alcatel-Lucent-specific settings.
 - a. Find the **SNMP Polling Periods** section of the page, as illustrated in Figure 6.
 - b. Verify that the Override Polling Period for Other Services option is set to Yes.
 - c. Verify that Client Data Polling Period is set to 10 minutes. Do not configure this interval lower than 5 minutes.



Enabling the SNMP Rate Limiting for Monitored Devices option in the previous chapter adds a small delay between each SNMP Get request, thus the actual polling interval is 12 minutes for 10 minute polling interval.

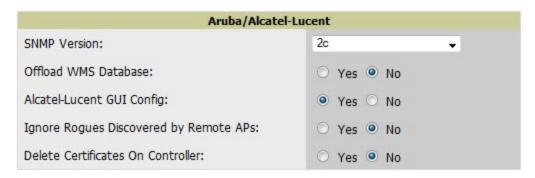
- d. Verify that the **Device-to-Device Link Polling Period** option is set to **30 minutes**.
- e. Verify that the Rogue AP and Device Location Data Polling Period option is set to 30 minutes.

Figure 6: SNMP Polling Periods section of Groups > Basic



- 5. Locate the Aruba/Alcatel-Lucent section of this page. See Figure 7.
- 6. Configure the proper **SNMP Version** for monitoring the Alcatel-Lucent infrastructure.

Figure 7: Group SNMP Version for Monitoring



7. Click Save and Apply when you are done.

Advanced Configuration

Refer to the OmniVista 3600 Air Manager Controller Configuration Guide for detailed instructions.

OV3600 utilizes the Alcatel-Lucent topology to efficiently discover downstream infrastructure. This section guides you through the process of discovering and managing your Alcatel-Lucent device infrastructure.

Refer to the following earlier sections in this document before attempting discovery:

- "Configuring OV3600 for Global Alcatel-Lucent Infrastructure" on page 7
- "Configuring an Alcatel-Lucent Group in OV3600" on page 11

The following topics in this chapter walk through the basic procedure for discovering and managing Alcatel-Lucent infrastructure:

- "Discovering or Adding Master switches" on page 13
- "Local switch Discovery" on page 15
- "Thin AP Discovery" on page 15



Always add one switch and its affiliated Thin APs into management or monitoring mode in a serial fashion, one at a time. Adding new devices is a very CPU intensive process for OV3600 and can quickly overwhelm all of the processing power of the server if hundreds of Thin APs are added (migrated from New to Managed or Monitoring) simultaneously.

Discovering or Adding Master switches

Scan networks containing Alcatel-Lucent master switches from **Device Setup > Discover**.

- or -

Manually enter the master switch by following these steps in the **Device Setup > Add** page:

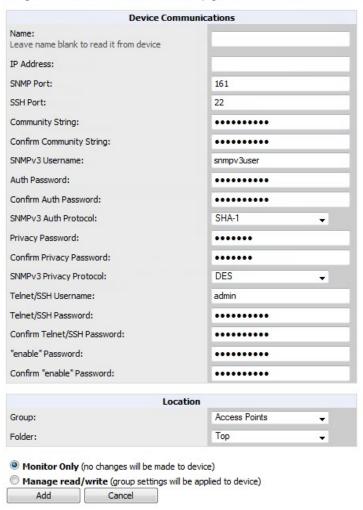
- 1. Select the Alcatel-Lucent OmniSwitch type and select Add. The page illustrated on Figure 8 appears.
- 2. Enter the Name and the IP Address for the switch.
- 3. Enter **SNMP Community String**, which is required field for device discovery.



Be sure to note the community string because it must match the SNMP trap community string, which is configured later in this document.

Figure 8: Alcatel-Lucent Credentials in Device Setup > Add

Configure default credentials on the Communication page.



- 4. Enter the required fields for configuration and basic monitoring:
 - Telnet/SSH Username
 - Telnet/SSH password
 - enable password
- 5. Enter the required fields for WMS Offload
 - SNMPv3 Auth Protocol
 - SNMPv3 Privacy Protocol
 - SNMPv3 Username
 - Auth Password
 - Privacy Password



The protocols for SNMPv3 Auth and SNMPv3 Privacy should be SHA-1 and DES in order for WMS Offload to work.



If you are using SNMPv3, and the switch's date/time is incorrect, the SNMP agent will not respond to SNMP requests from the OV3600 SNMP manager. This will result in the switch and all of its downstream access points showing as Down in OV3600.

- 6. Assign the switch to a Group and Folder.
- 7. Ensure that the **Monitor Only** option is selected.



If you select Manage read/write, OV3600 will push the group setting configuration, and existing device configurations will be deleted/overwritten.

- 8. Select Add.
- 9. Navigate to the APs/Devices > New page.
- 10. Select the Alcatel-Lucent master switch you just added from the list of new devices.
- 11. Ensure **Monitor Only** option is selected.
- 12. Select Add.

Local switch Discovery

Local switches are added to OV3600 via the master switch by a discovery scan, or manually added in **Device Setup** > Add. After waiting for the Thin AP Polling Period interval or executing a Poll Now command from the APs/Devices > Monitor page, the local switches will appear on the APs/Devices > New page.

Add the local switch to the Group defined previously. Within OV3600, local switches can be split away from the master switch's Group.



Local switch Discovery/monitoring may not work as expected if OV3600 is unable to communicate directly with the target device. Be sure and update any ACL/Firewall rules to allow OV3600 to communicate with your network equipment.

Thin AP Discovery

Thin APs are discovered via the local switch. After waiting for the Thin AP Polling Period or executing a Poll Now command from the APs/Devices > Monitor page, thin APs will appear on the APs/Devices > New page.

Add the thin APs to the Group defined previously. Within OV3600, thin APs can be split away from the switch's Group. You can split thin APs into multiple Groups if required.

This section describes strategies for integrating OV3600 and Alcatel-Lucent devices and contains the following topics:

- "Integration Goals" on page 17
- "Example Use Cases" on page 18
- "Prerequisites for Integration" on page 19
- "Enable Statistics Utilizing OV3600" on page 19
- "WMS Offload with OV3600" on page 20
- "Define OV3600 as a Trap Host Using the AOS-W CLI" on page 21
- "Understanding WMS Offload Impact on Alcatel-Lucent Infrastructure" on page 23

Integration Goals

Table 1summarizes the types of integration goals and strategies for meeting them in certain architectural contexts:

Table 1: Integration Goals in All Masters or Master/Local Architectures

Integration Goals	All Masters Architecture	Master/Local Architecture
Rogue And Client Info		enable stats
Rogue containment only	ssh access to switches	ssh access to switches
Rogue And Client containment	WMS Offload	WMS Offload
Reduce Master switch Load		WMS Offload debugging off
IDS And Auth Tracking	Define OV3600 as a trap host	Define OV3600 as a trap host
Track Tag Location	enable Real Time Location System (RTLS) WMS Offload	enable RTLS WMS Offload
Channel Utilization	enable Application Monitoring (AMON)	enable AMON
Spectrum	enable AMON	enable AMON
AppRF Visibility	enable AMON	enable AMON
UCC Visability	enable AMON	enable AMON
Health Information	enable Adaptive Radio Management (ARM)	enable ARM

Key integration points to consider include the following:

- IDS Tracking does not require WMS Offload in an all-master or master/local environment.
- IDS Tracking does require enable stats in a master/local environment.
- WMS Offload will hide the Security Summary tab on master switch's web interface.

- WMS Offload encompasses enable stats or enable stats is a subset of WMS Offload.
- Unless you enable stats on the local switches in a master/local environment, the local switches do not populate their MIBs with any information about clients or rogue devices discovered/associated with their APs. Instead the information is sent upstream to master switch.

Example Use Cases

The following are example use cases of integration strategies:

- "When to Use Enable Stats" on page 18
- "When to Use WMS Offload" on page 18
- "When to Use RTLS" on page 18
- "When to Define OV3600 as a Trap Host" on page 18
- "When to Use Channel Utilization" on page 19

When to Use Enable Stats

You want to pilot OV3600, and you do not want to make major configuration changes to their infrastructure or manage configuration from OV3600.



Enable Stats still pushes a small subset of commands to the switches via SSH.

See "Enable Statistics Utilizing OV3600" on page 19.

When to Use WMS Offload

- You have older Alcatel-Lucent infrastructure in a master/local environment and the master switch is fully taxed. Offloading WMS will increase the capacity of the master switch by offloading statistics gathering requirements and device classification coordination to OV3600.
- You want to use OV3600 to distribute client and rogue device classification amongst multiple master switches in a master/local environment or in an All-Masters environment.
- See the following topics:
 - "WMS Offload with OV3600" on page 20
 - "Understanding WMS Offload Impact on Alcatel-Lucent Infrastructure" on page 23
 - "WMS Offload Details" on page 45

When to Use RTLS

- A hospital wants to achieve very precise location accuracy (5 -15 feet) for their medical devices which are associating to the WLAN.
- You want to locate items utilizing WiFi Tags.



RTLS can negatively impact your OV3600 server's performance

• See "Leveraging RTLS to Increase Accuracy" on page 47.

When to Define OV3600 as a Trap Host

You want to track IDS events within the OV3600 UI.

- You are in the process of converting their older third-party WLAN devices to Alcatel-Lucent devices and want a unified IDS dashboard for all WLAN infrastructure.
- You want to relate Auth failures to a client device, AP, Group of APs, and switch. OV3600 provides this unique correlation capability.

See "Define OV3600 as a Trap Host Using the AOS-W CLI" on page 21.

When to Use Channel Utilization

• You have a minimum version of AOS-W 6.1.0.0.

Prerequisites for Integration

If you have not discovered the Alcatel-Lucent infrastructure or configured credentials, refer to the previous chapters of this book:

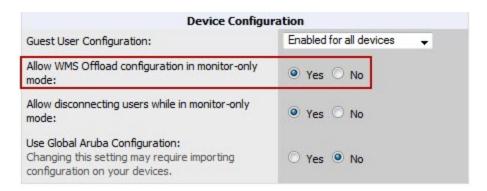
- "Configuring OV3600 for Global Alcatel-Lucent Infrastructure" on page 7
- "Configuring an Alcatel-Lucent Group in OV3600" on page 11
- "Discovering Alcatel-Lucent Infrastructure" on page 13

Enable Statistics Utilizing OV3600

To enable stats on the Alcatel-Lucent switches, follow these steps:

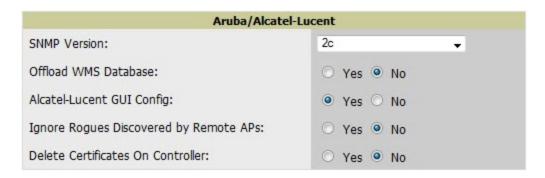
- 1. Navigate to OV3600 Setup > General and locate the Device Configuration section.
- 2. Set the Allow WMS Offload Configuration in Monitor-Only Mode field to Yes, as shown in Figure 9:

Figure 9: WMS Offload Configuration in OV3600 Setup > General



- 3. Navigate to **Groups > Basic** for the group that contains your Alcatel-Lucent switches.
- 4. Locate the Alcatel-Lucent section on the page.
- 5. Set the **Offload WMS Database** field to **No**, as shown in Figure 10:

Figure 10: Offload WMS Database field in Groups > Basic



- 6. Select Save and Apply.
- 7. Select Save.

This will push a set of commands via SSH to all Alcatel-Lucent local switches. OV3600 must have read/write access to the switches in order to push these commands.



This process will not reboot your switches.



If you do not follow the above steps, local switches will not be configured to populate statistics. This decreases OV3600's capability to trend client signal information and to properly locate devices. See "AOS-W CLI" on page 35 for information about how to utilize the AOS-W CLI to enable stats on Alcatel-Lucent infrastructure.

If your credentials are invalid or the changes are not applied to the switch, error messages will display on the switch's **APs/Devices > Monitor** page under the **Recent Events** section. If the change fails, OV3600 does not audit these setting (display mismatches) and you will need to apply to the switch by hand. See "AOS-W CLI" on page 35 for detailed instructions.

These are the commands pushed by OV3600 while enabling WMS Offload. Do not enter these commands:

```
configure terminal
no mobility-manager <Active WMS IP Address>
general collect-stats enable
stats-update-interval 120
show wms general
write mem
```

WMS Offload with OV3600

To offload WMS on the Alcatel-Lucent switches using OV3600:

- 1. In OV3600 Setup > General, locate the Device Configuration section and enable or disable Allow WMS Offload Configuration in Monitor-Only Mode.
- 2. Select Save and Apply. This will push a set of commands via SSH to all Alcatel-Lucent master switches. If the switch does not have an SNMPv3 user that matches the OV3600 database it will automatically create a new SNMPv3 user. OV3600 must have read/write access to the switches to push these commands
- 3. Navigate to **Groups > Basic** and locate the **Alcatel-Lucent** section.
- 4. Set the Offload WMS Database field to Yes.



This process will not reboot your switches. See "AOS-W and OV3600 CLI Commands" on page 35 for information on how to utilize the AOS-W CLI to enable stats for WMS Offload.



The SNMPv3 user's Auth Password and Privacy Password must be the same.

Do not enter these commands; these are pushed by OV3600 while enabling WMS Offload.

```
configure terminal
mobility-manager <0V3600 IP> user <0V3600 SNMPv3 User Name> <0V3600 Auth/Priv PW>
stats-update-interval 120
write mem
```



OV3600 will configure SNMPv2 traps with the **mobile manager** command.

Define OV3600 as a Trap Host Using the AOS-W CLI

To ensure the OV3600 server is defined as a trap host, access the command line interface of each switch (master and local), enter enable mode, and issue the following commands:

```
(switch-Name) # configure terminal
Enter Configuration commands, one per line. End with CNTL/Z

(switch-Name) (config) # snmp-server host <OV3600 IP ADDR> version 2c <SNMP Community String of switch>
```



Ensure the SNMP community matches those that were configured in "Configuring OV3600 for Global Alcatel-Lucent Infrastructure" on page 7.

```
(switch-Name) (config) # snmp-server trap source <switch-IP>
(switch-Name) (config) # write mem
```



OV3600 supports SNMP v2 traps and SNMP v3 informs in AOS-W 3.4 and higher. SNMP v3 traps are not supported.

Ensuring That IDS and Auth Traps Display in OV3600

Validate your AOS-W configuration by exiting the configure terminal mode and issue the following command:

```
(switch-Name) # show snmp trap-list
```

If any of the traps in the output of this command do not appear to be enabled, enter **configure terminal** mode and issue the following command:

```
(switch-Name) (config) # snmp-server trap enable <TRAPS FROM LIST ABOVE>
```



See "AOS-W CLI" on page 35 for the full command that can be copied and pasted directly into the AOS-WCLI.

```
(switch-Name) (config) # write mem
```

Ensure the source IP of the traps match the IP that OV3600 uses to manage the switch, see Figure 11. Navigate to **APs/Devices > Monitor** to validate the IP address in the **Device Info** section.

Figure 11: Verify IP Address on APs/Devices > Monitor Page



Verify that there is a SNMPv2 community string that matches the SNMP Trap community string on the switch.

```
(switch-Name) # show snmp community
SNMP COMMUNITIES
______
COMMUNITY ACCESS
                VERSION
-----
                _____
public READ ONLY V1, V2c
(switch-Name) # #show snmp trap-host
SNMP TRAP HOSTS
      VERSION
HOST
                   SECURITY NAME PORT TYPE TIMEOUT RETRY
           _____
                    _____
                                     ____ ____
10.2.32.4 SNMPv2c public
                                162
                                      Trap N/A
                                                 N/A
```

Verify that firewall port 162 (default) is open between OV3600 and the switch.

Validate that traps are making it into OV3600 by issuing the following commands from OV3600 command line.

```
[root@OV3600 ~]# qlog enable snmp_traps
[root@OV3600 ~]# tail -f /var/log/ov3600_diag/snmp_traps
1241627740.392536 handle trap|2009-05-06 09:35:40 UDP: [10.2.32.65]->[10.51.5.118]:-32737 sends
trap: DISMAN-EVENT-MIB::sysUpTimeInstance = Timeticks: (127227800) 14 days, 17:24:38.00 SNMPv2-
MIB::snmpTrapOID.0 = OID: SNMPv2-SMI::enterprises.14823.2.3.1.11.1.2.1106 SNMPv2-
{\tt SMI::enterprises.14823.2.3.1.11.1.1.60 = Hex-STRING: 07 D9 05 06 09 16 0F 00 2D 08 00}
                                                                                         SNMPv2-
SMI::enterprises.14823.2.3.1.11.1.5.0 = Hex-STRING: 00 1A 1E 6F 82 DO SNMPv2-
SMI::enterprises.14823.2.3.1.11.1.1.6.0 = STRING: Alcatel-Lucent-apSNMPv2-
SMI::enterprises.14823.2.3.1.11.1.1.1.0 = Hex-STRING: 00 1A 1E C0 2B 32 SNMPv2-
SMI::enterprises.14823.2.3.1.11.1.56.0 = INTEGER: 2 SNMPv2-
SMI::enterprises.14823.2.3.1.11.1.1.17.0 = STRING: Alcatel-Lucent-124-c0:2b:32 SNMPv2-
SMI::enterprises.14823.2.3.1.11.1.1.18.0 = INTEGER: 11 SNMPv2-
SMI::enterprises.14823.2.3.1.11.1.58.0 = STRING:
http://10.51.5.118/screens/wmsi/reports.html?mode=ap&bssid=00:la:le:6f:82:d0
```



You will see many IDS and Auth Traps from this command. OV3600 only processes a small subset of these traps which display within OV3600. The traps that OV3600 does process are listed above.

We recommend that you disable glogging after testing. Leaving it turned on can negatively impact OV3600 performance:

```
[root@OV3600 ~]# qlog enable snmp_traps
```

Understanding WMS Offload Impact on Alcatel-Lucent Infrastructure

When offloading WMS, it is important to understand what functionality is migrated to OV3600 and what functionality is deprecated.

The following AOS-W tabs and sections are deprecated after offloading WMS:

- Plan The tab where floor plans are stored and heatmaps are generated. Before offloading WMS, ensure that you have exported floor plans from AOS-W and imported them into OV3600. All functionality within the Plan Tab is incorporated with the VisualRF module in OV3600.
- **Dashboard > Security Summary** The **Security Summary** section (Figure 12) disappears after offloading WMS. The data is still being processed by the master switch, but the summary information is not available. You must use OV3600 to view data for APs, clients and events in detail and summary from.
 - OV3600 displays information on Rogue APs in the RAPIDS > Overview pages.
 - Information on Suspected Rogue, Interfering and known interfering APs is available in OV3600 on each APs/Devices > Manage page.
 - IDS events data and reports appear on OV3600's Reports > Generated > IDS Events page.

Figure 12: Security Summary on the Master switch



See "Rogue Device Classification" on page 31 for more information about security, IDS, WIPS, WIDS, classification, and RAPIDS.

This section discusses Alcatel-Lucent specific capabilities in OV3600 and contains the following topics:

- "Alcatel-Lucent Traps for RADIUS Auth and IDS Tracking" on page 25
- "Remote AP Monitoring" on page 26
- "ARM and Channel Utilization Information" on page 26
- "Viewing switch License Information" on page 30
- "Rogue Device Classification" on page 31
- "Rules-Based Controller Classification" on page 33

Alcatel-Lucent Traps for RADIUS Auth and IDS Tracking

The authentication failure traps are received by the OV3600 server and correlated to the proper switch, AP, and user. Figure 13 shows all authentication failures related to RADIUS data.

You can view RADIUS authentication issues by selecting the RADIUS Authentication Issues link in the Alert Summary table.

Figure 13: RADIUS Authentication Traps in OV3600



The IDS traps are received by the OV3600 server and correlated to the proper switch, AP, and user (see Figure 14 You can view IDS events by selecting the IDS Events link in the Alert Summary table.

Figure 14: IDS Events in OV3600

IDS Events for Chuck (chuck, arubanetworks.com) in group Aruba HQ in folder Top > HQ | View all IDS Events

Attack A	Last 2 Hours	Last 24 Hours	Total
Block ACK Attack	37	252	322
Client Associated To Hosted Network	0	670	1440
Client Associating On Wrong Channel	5	44	57
Disconnect Station Attack	0	12	20
IP Spoofing	1	1	1
Malformed Frame Large Duration	159	1234	1710
Power Save DoS Attack	8	47	60
Station Associated to Rogue AP	0	1	1
Station Unassociated from Rogue AP	0	1	1
Unencrypted Data Frame Detected	0	30	38
Valid Client Misassociation Detected	11	24	27
Wireless Hosted Network Detected	0	1326	2729
12 Attack Types	221	3642	6406

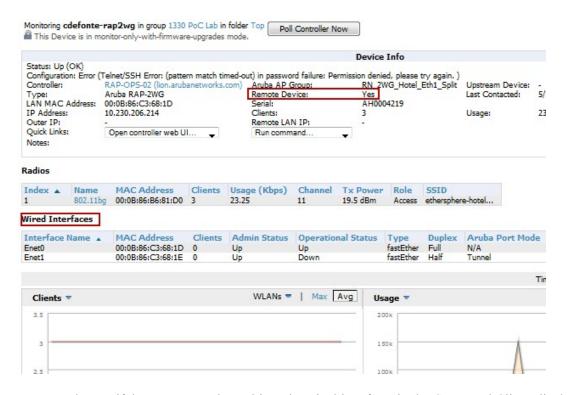
1-20 ▼ of 6,406 IDS Events Page 1 ▼ of 321 > >			v of 321 > >	Reset filters Choose columns (Choose columns for roles Export CS1	
		Severity T High	Category w Exploit		Attack ▼ Malformed Frame Large Duration	Detail Malformed Frame Large Duratio
		High	Exploit	AP or Client	Malformed Frame Large Duration	Malformed Frame Large Duratio

Remote AP Monitoring

To monitor remote APs, follow these steps:

- 1. From the APs/Devices > List page, filter on the Remote Device column to find remote devices.
- 2. To view detailed information about the remote device, select the device name. The page illustrated in Figure 15 appears.

Figure 15: Remote AP Detail Page



You can also see if there are users plugged into the wired interfaces in the Connected Clients list below the Clients and Usage graphs.



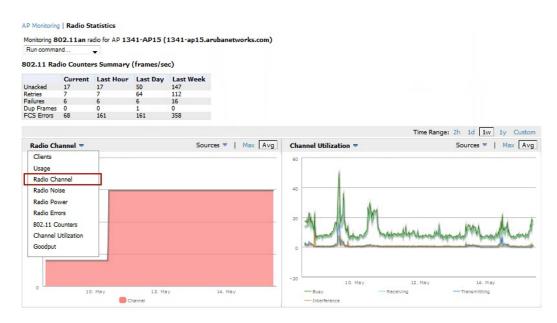
This feature is only available when the remote APs are in split tunnel and tunnel modes

ARM and Channel Utilization Information

ARM statistics and Channel utilization are very powerful tools for diagnosing capacity and other issues in your WLAN.

- 1. Navigate to an APs/Devices > Monitor page for any AP that supports ARM and channel utilization.
- 2. In the Radios table, select a radio link under the Name column for a radio.
- 3. The graphs default to Client and Usage. Select an icon for each to change the graphs to display Radio Channel and Channel Utilization.

Figure 16: ARM and Channel Utilization Graphs

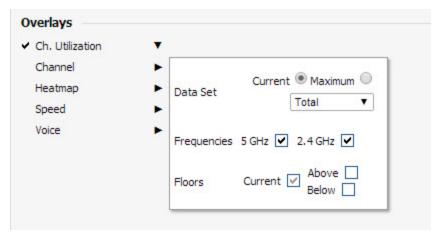


See the *OmniVista 3600 Air Manager 8.0 User Guide* for more information about the data that displays in the **Radio Statistics** page for these devices.

VisualRF and Channel Utilization

- 1. Navigate to a floor plan by clicking on the thumbnail on a device's **APs/Devices > Monitor** page or navigating to **VisualRF > Floor Plans** page.
- 2. Select the Overlays menu.

Figure 17: Overlays



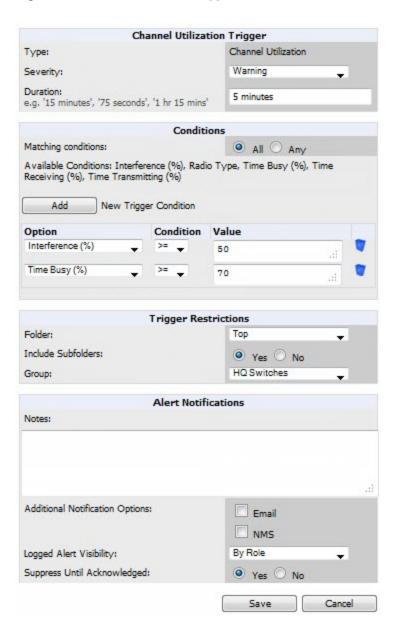
- 3. Select the **Ch. Utilization** overlay.
- 4. Select Current or Maximum (over last 24 hours).
 - If Maximum is selected, then use the drop-down list to select total (default), receive (RX), transmit (TX), or interference (Int.).
- 5. Select to view information for the current floor, the floor above, and/or the floor below.
- 6. Select a frequency of 5 GHz and/or 2.4 GHz.

Figure 18: Channel Utilization in VisualRF (Interference/2.4 GHz)

Configuring Channel Utilization Triggers

- 1. Navigate to **System > Triggers** and select **Add**.
- 2. Select Channel Utilization from the Type drop-down menu as seen on Figure 19:

Figure 19: Channel Utilization Trigger



- 3. Enter the duration evaluation period.
- 4. Click the Add New Trigger Condition button.
- 5. Create a trigger condition for **Radio Type** and select the frequency to evaluate.
- 6. Select total, receive, transmit, or interference trigger condition.
- 7. Set up any restrictions or notifications. (Refer to the *OmniVista 3600 Air Manager 8.0 User Guide* for more details.)
- 8. When you are finished, click **Add**.

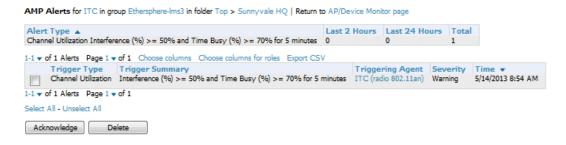
Viewing Channel Utilization Alerts

You can view Channel Utilization alerts from the APs/Devices > Monitor page and on the System > Alerts page.

Channel Utilization Alerts on the APs/Devices > Monitor Page

- 1. Navigate to **APs/Devices > Monitor** page for a selected device.
- 2. Scroll down to the Alert Summary page and select OV3600 Alerts.

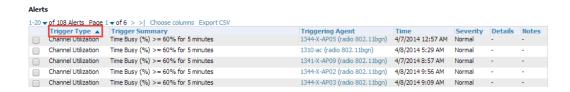
Figure 20: Channel Utilization alerts



Channel Utilization Alerts on the System > Alerts Page

- 1. Navigate to the **System > Alerts** page.
- 2. Sort the Trigger Type column and find Channel Utilization alerts.

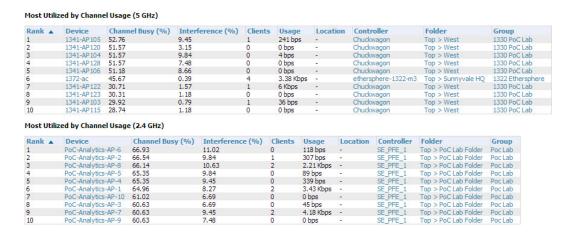
Figure 21: Channel Utilization alerts on the System > Alerts page



View Channel Utilization in RF Health Reports

- 1. Navigate to **Reports > Generated**.
- 2. Find and select an RF Health report.
- 3. Scroll down to view most and least utilized 2.4 and 5 channel usage information.

Figure 22: Channel Utilization in an RF Health Report (partial view)



Viewing switch License Information

Follow these steps to view your switch's license information in OV3600:

- 1. Navigate to the **APs/Devices > Monitor** page of a switch.
- 2. Select the Licenses link in the Device Info section. A pop-up window appears listing all licenses.

Figure 23: License Popup from APs/Devices > Monitor page a switch



Rogue Device Classification

Complete the steps in this section if you have completed the WMS Offload procedure. After offloading WMS, OV3600 maintains the primary ARM, WIPS, and WIDS state classification for all devices discovered over-the-air. See Table 2 below for details.

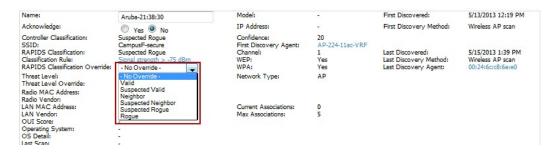
Table 2: WIPS/WIDS to OV3600 switch Classification Matrix

OV3600 switch Classification	AOS-W (WIPS/WIDS)
Unclassified (default state)	Unknown
Valid	Valid
Suspected Valid	Suspected Valid
Suspected Neighbor	Interfering
Neighbor	Known Interfering
Suspected Rogue	Suspected Rogue
Rogue	Rogue
Contained Rogue	DOS

To check and reclassify rogue devices, follow these steps:

- 1. Navigate to the **RAPIDS** > **Detail** page for a rogue device (see Figure 24 below).
- 2. Select the proper classification from the RAPIDS Classification Override drop-down list.

Figure 24: Rogue Detail Page Illustration





Changing the switch's classification within the OV3600 UI will push a reclassification message to all switches managed by the OV3600 server that are in Groups with Offloading the WMS database set to Yes. To reset the switch classification of a

switch classification can also be updated from RAPIDS > List via the Modify Devices link.

All rogue devices will be set to a default switch classification of **unclassified** when WMS is first offloaded except for devices classified as valid. Rogue devices classified in AOS-W as valid will also be classified within OV3600 as valid for their switch classification as well. As APs report subsequent classification information about rogues, this classification will be reflected within OV3600 UI and propagated to switches that OV3600 manages. The device classification reflected in the switch's UI and in the OV3600 UI will probably not match, because the switch/APs do not reclassify rogue devices frequently.

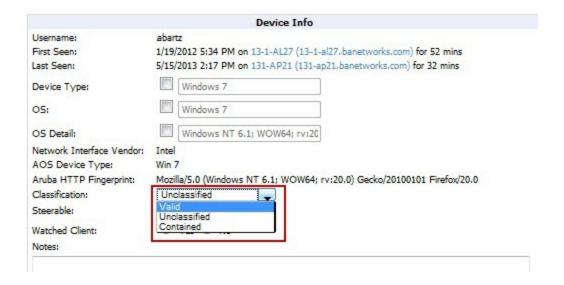
To update a group of devices' switch classification to match the AOS-W device classification, navigate to RAPIDS > **List** and utilize the **Modify Devices** checkbox combined with the multiple sorting a filtering features.

Table 3: ARM to OV3600 Classification Matrix

OV3600	AOS-W (ARM)
Unclassified (default state)	Unknown
Valid	Valid
Contained	DOS

- 1. Navigate to the Clients > Client Detail page for the user.
- 2. In the **Device Info** section, select the proper classification from the **Classification** drop-down list (see Figure 25):

Figure 25: User Classification





Changing User Classification within the OV3600 UI will push a user reclassification message to all switches managed by the OV3600 server that are in Groups with Offloading the WMS database set to Yes.

All users will be set to a default classification of unclassified when WMS is first offloaded. As APs report subsequent classification information about users, this classification will be reflected within the OV3600 UI and propagated to switches that OV3600 manages. It is probable that the user's classification reflected in the switch's UI and in the OV3600 UI will not match, because the switches/APs do not reclassify users frequently.

There is no method in the OV3600 UI to update user classification before bulk to match the switch's classification. Each client must be updated individually within the OV3600 UI.

Rules-Based Controller Classification

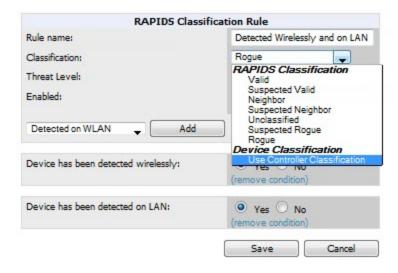
This section contains the following topics:

- "Using RAPIDS Defaults for Controller Classification" on page 33
- "Changing RAPIDS Based on switch Classification" on page 33

Using RAPIDS Defaults for Controller Classification

- 1. Navigate to the **RAPIDS** > **Rules** page and select the pencil icon beside the rule that you want to change.
- 2. In the Classification drop-down list, select Use Controller Classification (see Figure 26 below).
- 3. Click Save.

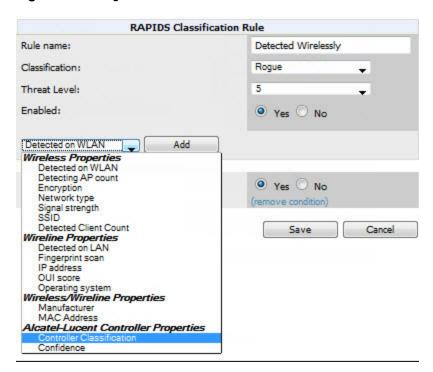
Figure 26: Using Controller Classification



Changing RAPIDS Based on switch Classification

- 1. Navigate to **RAPIDS** > **Rules** and select the desired rule.
- 2. In the Classification menu, select the RAPIDS classification.
- 3. Select Controller Classification (see Figure 27 below).

Figure 27: Configure Rules for Classification



- 4. Click Add. A new Controller Classification field displays.
- 5. Select the desired switch classification to use as an evaluation in RAPIDS.
- 6. Click Save.

Enable Channel Utilization Events



Enabling these commands on AOS-W versions prior to 6.1 can result in performance issues on the switch.

To enable channel utilization events utilizing the Alcatel-Lucent AOS-W CLI, use SSH to access a local or master switch's command-line interface, enter **enable** mode, and issue the following commands:

```
(switch-Name) # configure terminal
Enter Configuration commands, one per line. End with \mathtt{CNTL}/\mathtt{Z}
(switch-Name) (config) # write mem
```

Enable Stats With the AOS-W CLI

The following commands enable collection of statistics (up to 25,000 entries) on the master switch for monitored APs and clients.



Do not use these commands if you use the OV3600 GUI to monitor APs and Clients. Enabling these commands on AOS-W versions prior to 6.1 can result in performance issues on the switch.

Use SSH to access the master switch's command-line interface, enter enable mode, and issue the following commands:

```
(switch-Name) # configure terminal
Enter Configuration commands, one per line. End with CNTL/Z
(switch-Name) (config) # ids wms-general-profile collect-stats enable
(switch-Name) (config-ids-wms-general-profile) # collect-stats
(switch-Name) (config-ids-wms-general-profile) # exit
(switch-Name) (config) # write mem
```

Offload WMS Using the AOS-W or OV3600 CLI



Do not use these commands if you use the OV3600 GUI to monitor APs and clients.

Additional commands can be used to offload WMS using the AOS-W command-line interface or the OV3600 SNMP Walk.

Refer to:

```
"AOS-W CLI" on page 35
"OV3600 SNMP" on page 36
```

AOS-W CLI

SSH into all switches (local and master), and enter enable mode, and issue the following commands:

```
(switch-Name) # configure terminal
Enter Configuration commands, one per line. End with CNTL/Z
```

```
(switch-Name) (config) # mobility-manager < OV3600 IP> user < MMS-USER> < MMS-SNMP-PASSWORD>
(switch-Name) (config) # write mem
```

This command creates an SNMPv3 user on the switch with the authentication protocol configured to SHA and privacy protocol DES. The user and password must be at least eight characters because the Net-SNMP package in OV3600 adheres to this IETF recommendation. AOS-W automatically creates Auth and Privacy passwords from this single password. If mobility-manager is already using a preconfigured SNMPv3 user, ensure the privacy and authentication passwords are the same.

Example:

```
mobility-manager 10.2.32.1 user ov3600123 ov3600123
```

OV3600 SNMP

Log in into the OV3600 server with proper administrative access and issue the following command for all switches (master and locals):

```
[root@OV3600 ~]# snmpwalk -v3 -a SHA -l AuthPriv -u <MMS-USER> -A <MMS-SNMP-PASSWORD> -X <MMS-
SNMP-PASSWORD> <switch-IP> wlsxSystemExtGroup
```

```
WLSX-SYSTEMEXT-MIB::wlsxSysExtSwitchIp.0 = IpAddress: 10.51.5.222
WLSX-SYSTEMEXT-MIB::wlsxSysExtHostname.0 = STRING: Alcatel-Lucent-3600-2
WLSX-SYSTEMEXT-MIB::wlsxSysExtSwitchLastReload.0 = STRING: User reboot.
WLSX-SYSTEMEXT-MIB::wlsxSysExtLastStatsReset.0 = Timeticks: (0) 0:00:00.00 response
[root@OV3600 ~]#
```

Unless this SNMP walk command is issued properly on all of the switches, they will not properly populate client and rogue statistics. Ensure the user and passwords match exactly to those entered in above sections.

Example:

```
snmpwalk -v3 -a SHA -l AuthPriv -u ov3600123 -A ov3600123 -X ov3600123 10.51.3.222
wlsxSystemExtGroup
```

If you do not use the OV3600 WebUI to offload WMS, you must add a cronjob on the OV3600 server to ensure continued statistical population. Because the MIB walk/touch does not persist through a switch reboot, a cronjob is required to continually walk and touch the MIB.

Pushing Configs from Master to Local switches

Use the following AOS-W CLI commands to ensure that the master switch is properly pushing configuration settings from the master switch to local switches. This command ensures configuration changes made on the master switch will propagate to all local switches.



Do not use these commands if you use the OV3600 GUI to monitor APs and clients.

```
(switch-Name) (config) # cfgm mms config disable
(switch-Name) (config) # write mem
```

Disable Debugging Utilizing the AOS-W CLI

If you are experiencing performance issues on the master switch, ensure that debugging is disabled. It should be disabled by default. Debugging coupled with gathering the enhanced statistics can put a strain on the switch's CPU, so it is highly recommended to disable debugging.

To disable debugging, SSH into the switch, enter enable mode, and issue the following commands:

```
(switch-Name) # show running-config | include logging level debugging
```

If there is output, then use the following commands to remove the debugging:

```
(switch-Name) # configure terminal
Enter Configuration commands, one per line. End with \mathtt{CNTL}/\mathtt{Z}
(switch-Name) (config) # no logging level debugging <module from above>
(switch-Name) (config) # write mem
```

Restart WMS on Local switches

To ensure local switches are populating rogue information properly, use SSH to access the command-line interface of each local switch, enter enable mode, and issue the following commands:

```
(switch-Name) # configure terminal
Enter Configuration commands, one per line. End with CNTL/Z
(switch-Name) (config) # process restart wms
```

After executing the restart wms command in Alcatel-Lucent AOS-W, you will need to wait until the next Rogue Poll Period on OV3600 and execute a Poll Now operation for each local switch on the APs/Devices > List page before rogue devices begin to appear in OV3600.

Configure AOS-W CLI when not Offloading WMS

To ensure proper event correlation for IDS events when WMS is not offloaded to OV3600, access the command line interface of each switch (master and local), enter enable mode, and issue the following commands:

```
(switch-Name) # configure terminal
Enter Configuration commands, one per line. End with CNTL/Z
(switch-Name) (config) # ids management-profile
(switch-Name) (config) # ids general-profile <name>
(switch-Name) (config) # ids-events logs-and-traps
(switch-Name) (config) # write mem
```

Copy and Paste to Enable Proper Traps with the AOS-W CLI

To ensure the proper traps are configured on Alcatel-Lucent switches, copy and paste the following command in config mode:

```
snmp-server trap enable wlsxNUserAuthenticationFailed
wlsxAdhocNetworkBridgeDetected
wlsxAdhocNetworkBridgeDetectedAP
wlsxAdhocNetworkBridgeDetectedSta
wlsxAdhocNetworkDetected
wlsxAdhocUsingValidSSID
wlsxAPChannelChange
wlsxApFloodAttack
wlsxAPImpersonation
wlsxAPModeChange
wlsxAPPowerChange
wlsxAPSpoofingDetected
wlsxBlockAckAttackDetected
wlsxChannelFrameErrorRateExceeded
wlsxChannelFrameFragmentationRateExceeded
wlsxChannelFrameRetryRateExceeded
wlsxChannelRateAnomaly
wlsxChopChopAttack
wlsxClientAssociatedToHostedNetwork
wlsxClientAssociatingOnWrongChannel
```

wlsxClientFloodAttack

wlsxCTSRateAnomaly

wlsxDisconnectStationAttackAP

wlsxDisconnectStationAttackSta

wlsxEAPRateAnomaly

wlsxFataJackAttack

wlsxFrameBandWidthRateExceeded

wlsxFrameFragmentationRateExceeded

wlsxFrameLowSpeedRateExceeded

wlsxFrameNonUnicastRateExceeded

wlsxFrameReceiveErrorRateExceeded

wlsxFrameRetryRateExceeded

wlsxHostOfWirelessNetworkContainment

 ${\tt wlsxHotspotterAttackDetected}$

wlsxHT40MHzIntoleranceAP

wlsxHT40MHzIntoleranceSta

wlsxHtGreenfieldSupported

wlsxInvalidAddressCombination

wlsxInvalidMacOUIAP

wlsxInvalidMacOUISta

wlsxMalformedAssocReqDetected

wlsxMalformedAuthFrame

wlsxMalformedFrameLargeDurationDetected

wlsxMalformedFrameWrongChannelDetected

wlsxMalformedHTIEDetected

wlsxNAccessPointIsDown

wlsxNAccessPointIsUp

wlsxNAdhocNetwork

wlsxNAdhocNetworkBridgeDetectedAP

wlsxNAdhocNetworkBridgeDetectedSta

wlsxNAdhocUsingValidSSID

wlsxNAPMasterStatusChange

wlsxNAuthServerReqTimedOut

wlsxNDisconnectStationAttack

wlsxNIpSpoofingDetected

wlsxNodeRateAnomalyAP

wlsxNodeRateAnomalySta

wlsxNSignatureMatch

wlsxNSignatureMatchAirjack

 ${\tt wlsxNSignatureMatchAsleap}$

wlsxNSignatureMatchDeauthBcast

wlsxNSignatureMatchDisassocBcast

 ${\tt wlsxNSignatureMatchNetstumbler}$

 ${\tt wlsxNSignatureMatchNullProbeResp}$

wlsxNSignatureMatchWellenreiter

wlsxNStaUnAssociatedFromUnsecureAP

wlsxNUserAuthenticationFailed

wlsxNUserEntryAuthenticated

wlsxOmertaAttack

wlsxOverflowEAPOLKeyDetected

wlsxOverflowIEDetected

wlsxPowerSaveDosAttack

wlsxRepeatWEPIVViolation

wlsxReservedChannelViolation

wlsxRTSRateAnomaly

wlsxSequenceNumberAnomalyAP

wlsxSequenceNumberAnomalySta

wlsxSignalAnomaly

wlsxSignAPAirjack

wlsxSignAPAsleap

wlsxSignAPDeauthBcast

wlsxSignAPNetstumbler wlsxSignAPNullProbeResp wlsxSignatureMatchAP wlsxSignatureMatchSta wlsxSignStaAirjack wlsxSignStaAsleap wlsxSignStaDeauthBcast wlsxSignStaNetstumbler wlsxSignStaNullProbeResp wlsxStaAssociatedToUnsecureAP wlsxStaImpersonation wlsxStaPolicyViolation wlsxStaRepeatWEPIVViolation ${\tt wlsxStaUnAssociatedFromUnsecureAP}$ wlsxStaWeakWEPIVViolation wlsxTKIPReplayAttack ${\tt wlsxUserEntryAttributesChanged}$ ${\tt wlsxValidClientMisassociation}$ wlsxValidClientNotUsingEncryption wlsxValidSSIDViolation wlsxWeakWEPIVViolation wlsxWEPMisconfiguration wlsxWindowsBridgeDetected wlsxWindowsBridgeDetectedAP wlsxWindowsBridgeDetectedSta wlsxWirelessBridge wlsxWirelessHostedNetworkContainment wlsxWirelessHostedNetworkDetected



You will need to issue the write mem command.

The tables below describe the different methods through which OV3600 acquires data from Alcatel-Lucent devices on the network.

The tables use the following symbols:

- > Initiated by Controller, VC, or Switch
- ↑ Initiated by OmniVista 3600 Air Manager to a separate device

 Table 4: Data Flow between Controllers and OmniVista 3600 Air Manager

Data Type	SNMP	Traps	SSH	AMON	PAPI	Syslog	HTTPS	ICMP	NMAP	FTP/TFTP	DNS	Notes
802.11 Counters	(
AP Up/Down Status	←	→										
ARM Events				→								
Channel Utilization				→								
Client Hostname											^	
Client Match Events				→								
Client Monitoring	←			→								If Prefer AMON enabled it's done by AMON. Requires Alcatel- Lucent AOS-W 6.3 or later and OV3600 7.7.7 or later.
Configuration Audit			←									
Configuration Push			←									
Controller Up/Down Status	←							←				
Device CPU/Memory	←											
Enabling of WMS Offload			←									

 Table 4: Data Flow between Controllers and OmniVista 3600 Air Manager (Continued)

Data Type	SNMP	Traps	SSH	AMON	PAPI	Syslog	HTTPS	ICMP	NMAP	FTP/TFTP	DNS	Notes
Exec UI							→					When AMON is used for client monitoring, OmniVista 3600 Air Manager uses this at startup time to get current user status.
Firewall Stats				→								
Firmware Images							↑			←		Images are sent to controller over FTP/TFTP. They can be transferred to OV3600 via HTTPS from a user or from https://images.arubanetworks.com.
IDS Events		→										
Interface Monitoring	(
Lync/UCC/Voice				→								Available in OmniVista 3600 Air Manager 8.0 and beyond.
Neighbor Clients	(→								
Network Derivations			←									
RADIUS Auth Issues		→										
RAPIDS	(
RF Capacity				→								
RF Health				→								
Rogue AP OS									^			
Rogue Classification	+				+							If WMS Offload enabled, OmniVista 3600 Air Manager updates rogue classifications on a controller using PAPI; otherwise it's done with SNMP.

 Table 4: Data Flow between Controllers and OmniVista 3600 Air Manager (Continued)

Data Type	SNMP	Traps	SSH	AMON	PAPI	Syslog	HTTPS	ICMP	NMAP	FTP/TFTP	DNS	Notes
Rogue Clients	←											
Syslog						→						
VisualRF	←			→								VisualRF's client data comes from OV3600, which gets its data from SNMP + AMON.

 Table 5: Data Flow between Instant and OmniVista 3600 Air Manager

Data Type	SNMP	Traps	SSH	AMON	PAPI	Syslog	HTTPS	ICMP	NMAP	FTP/TFTP	DNS	Notes
All Monitoring Data							→					VC sends data to OV3600 every minute in an HTTP POST.
Configuration Commands							→					When OV3600 needs to send data to a VC, it sends it in the HTTPS response.
Diagnostic Commands							→					
Firmware Images							→					

 Table 6: Data Flow between MAS and OmniVista 3600 Air Manager

Data Type	SNMP	Traps	SSH	AMON	PAPI	Syslog	HTTPS	ICMP	NMAP	FTP/TFTP	DNS	Notes
Configuration			(
Firmware Images										←		
Monitoring Data	←											
Syslog						→						

 Table 6: Data Flow between MAS and OmniVista 3600 Air Manager (Continued)

Data Type	SNMP	Traps	SSH	AMON	PAPI	Syslog	HTTPS	ICMP	NMAP	FTP/TFTP	DNS	Notes
Traps		→										
Up/Down Status	(←				
Zero-Touch Provisioning			←				→					

WMS Offload instructs the master switch to stop correlating ARM, WIPS, and WIDS state information among its local switches because OV3600 will assume this responsibility. Figure 28 depicts how OV3600 communicates state information with local switches.

OV3600 Server Master **Switches** Classify A as Roque Master 2 Local **Switches** AP AP 1-2-2 AP 1-3-1 Clients &

Rogue A

Figure 28: ARM/WIPS/WIDS Classification Message Workflow

State Correlation Process

1. AP-1-3-1 hears rogue device A.

Rogues

- 2. Local switch 1-3 evaluates devices and does initial classification and sends a classification request to OV3600.
- 3. OV3600 receives message and reclassifies the device if necessary and reflects this within the OV3600 GUI and via SNMP traps, if configured.
- 4. OV3600 sends a classification message back to all local switches managed by master switch 1, (1-1, 1-2, and 1-3).
- 5. OV3600 sends a classification message back to all additional local switches managed by the OV3600 server. In this example all local switches under master switch 2, (2-1, 2-2, and 2-3) would receive the classification messages.
- 6. If an administrative OV3600 user manually overrides the classification, then OV3600 will send a re-classification message to all applicable local switches.
- 7. OV3600 periodically polls each local switch's MIB to ensure state parity with the OV3600 database. If the local switch's device state does not comply with the OV3600 database, OV3600 will send a re-classification message to bring it back into compliance.



The Rogue Detail page includes a BSSID table for each rogue that displays the desired classification and the classification on the device.

Using OV3600 as a Master Device State Manager

OV3600 offers the following benefits as a master device state manager:

- Ability to correlate state among multiple master switches. This will reduce delays in containing a rogue device or authorizing a valid device when devices roam across a large campus.
- Ability to correlate state of third party access points with ARM. This will ensure that Alcatel-Lucent infrastructure inter-operates more efficiently in a mixed infrastructure environment.
- Ability to better classify devices based on OV3600 wire-line information not currently available in AOS-W.
- OV3600 provides a near real-time event notification and classification of new devices entering air space.
- RAPIDS gains additional wire-line discovery data from Alcatel-Lucent switches.

This appendix describes the impact that band steering can have on location accuracy. It also explains how RTLS can be used to increase location accuracy.

Understand Band Steering's Impact on Location

Band steering can negatively impact location accuracy when testing in a highly mobile environment. The biggest hurdles to overcome are scanning times in 5 GHz frequency.

Table 7: Location accuracy impact

Operating Frequency	Total Channels	Scanning Frequency	Scanning Time	Total Time One Pass
2.4 GHz	11 (US)	10 seconds	110 milliseconds	121.21 seconds
5 GHz	24 (US)	10 seconds	110 milliseconds	242.64 seconds

Leveraging RTLS to Increase Accuracy

This section provides instructions for integrating the OV3600 and Alcatel-Lucent WLAN infrastructure with Alcatel-Lucent's RTLS feed to more accurately locate wireless clients and Wi-Fi Tags.

Deployment Topology

Figure 29: Typical Client Location

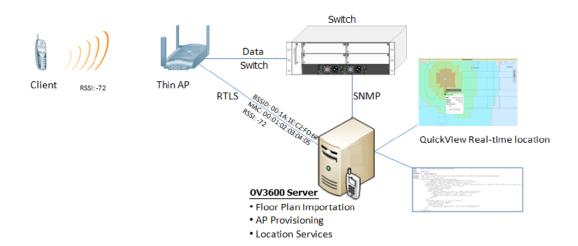
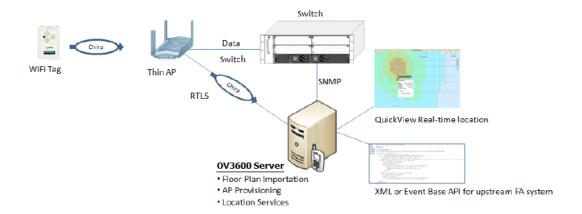


Figure 30: Typical Tag Deployment



Prerequisites

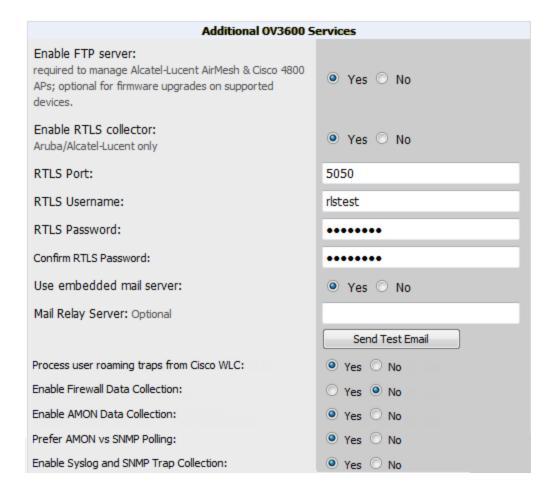
You will need the following information to monitor and manage your Alcatel-Lucent infrastructure.

- Ensure that the OV3600 server is already monitoring Alcatel-Lucent infrastructure.
- Ensure that the WMS Offload process is complete.
- Ensure that the firewall configuration for port 5050 (default port) supports bidirectional UDP communication between the OV3600 server's IP address and each access point's IP address.

Enable RTLS Service on the OV3600 Server

- 1. Navigate to OV3600 Setup > General and locate the Additional OV3600 Services section.
- 2. Select Yes for the Enable RTLS Collector option (see Figure 31 below).
- 3. A new section will automatically appear with the following settings:
 - RTLS Port The match switch default is 5050.
 - RTLS Username This must match the SNMPv3 MMS username configured on the switch.
 - RTLS Password This must match the SNMPv3 MMS password configured on the switch.
- 4. Click Save.

Figure 31: RTLS Fields in OV3600 Setup> General



Enable RTLS on the switch



RTLS can only be enabled on the master switch and it will automatically be propagated to all local switches.

SSH into master switch, enter **enable** mode, and issue the following commands:

---- -----

```
(switch-Name) # configure terminal
Enter Configuration commands, one per line. End with {\tt CNTL/Z}
(switch-Name) (config) # ap system-profile <Thin-AP-Profile-Name>
(switch-Name) (AP system profile default) # rtls-server ip-addr <IP of OV3600 Server> port 5050
key <switch-SNMPv3-MMS-Password>
(switch-Name) (AP system profile default) # write mem
To validate exit configuration mode:
(switch-Name) # show ap monitor debug status ip-addr <AP-IP-Address>
RTLS configuration
_____
         Server IP Port Frequency Active
Type
```

Aeroscout N/A

MMS

10.51.2.45 5070 120

N/A N/A

Troubleshooting RTLS

You can use either the WebUI or CLI to ensure the RTLS service is running on your OV3600 server.

Using the WebUI to See Status

- 1. In the OV3600 WebUI, navigate to the **System > Status** page.
- 2. Scroll down through the Services list to locate the RTLS service, as shown below.

Figure 32: RTLS System Status

Home	Groups	APs/De	evices	Clients		Repor	ts	Syst	em	Devi	ce Seti
Status	Syslog 8	k Traps	Even	t Log	Tri	ggers	Α	lerts	Bac	kups	Con
Report Ru	nner			ОК		/var/log	j/amj	p_repor	t_runn	er	
Rogue Filt	er			OK		/var/log	/rog	jue_filtei	_		
RRD Write	Cache			ОК		-			_		
RTLS Colle				OK		/var/log	j/rtls				
	ition Parallel V	Vorker		Disable	d	/var/log	ı/mig	ration_v	worker		
SNMP Ena	bler			OK		/var/log	j/snn	np_enab	ler		
SNMP Feto	cher			OK		/var/log	/snn	np_fetch	ner		
SNMP V2	Fetcher			OK		/var/log	/snn	np_v2_f	etcher		

Using the CLI

Use SSH to access the command-line interface of your OV3600 server, and issue the following commands:

Issue the **logs** and **tail rtls** commands to check the RTLS log file and verify that Tag chirps are making it to the OV3600 server.

```
[root@OV3600Server] # logs
[root@OV3600Server] # tail rtls

payload:
    00147aaf01000020001alec02b3200000001000000137aae0100000c001alec02b320000001ale82b322590006ddf
    f02
    1224534900.588245 - got 96 bytes from 10.51.1.39 on port 5050
    Mon Oct 20 13:35:00 2008: 1224534900.588338 - got 96 bytes from 10.51.1.39 on port 5050
    payload:
    0014c9c90100003c001alec050780000000200000013c9c70100000c001alec050780000000d54a7a280540001ddf
    f020013c9c80100000c001alec050780000000cdb8ae9a9000006c4ff02
    1224534900.588245 - got 96 bytes from 10.51.1.39 on port 5050
    Mon Oct 20 13:35:00 2008: 1224534900.588338 - got 96 bytes from 10.51.1.39 on port 5050
    payload:
    0014c9c90100003c001alec05078000000020000013c9c70100000c001alec050780000000d54a7a280540001ddf
    f020013c9c80100003c001alec05078000000020000013c9c70100000c001alec050780000000d54a7a280540001ddf
    f020013c9c80100000c001alec0507800000000cdb8ae9a9000006c4ff02
```

Ensure chirps are published to Airbus by snooping on RTLS tag reports.

```
[root@OV3600Server]# airbus_snoop rtls_tag_report
Snooping on rtls_tag_report:
Mon Oct 20 13:49:03 2008 (1224535743.54077)
%
    ap_mac => 00:1A:1E:C0:50:78
    battery => 0
    bssid => 00:1A:1E:85:07:80
```

```
channel => 1
data_rate => 2
noise_floor => 85
payload =>
rssi => -64
tag_mac => 00:14:7E:00:4C:E4
timestamp => 303139810
tx power => 19
```

Verify external applications can see WiFi Tag information by running the Tag XML API:

```
https://<OV3600-Server-IP>/visualrf/rfid.xml
```

You should see the following XML output:

```
<visualrf:rfids version=1>
 <rfid battery-level=0 chirp-interval= radio-mac=00:14:7E:00:4C:E0</pre>
    vendor=>
    <radio phy=g xmit-dbm=10.0/>
    <discovering-radio ap=SC-MB-03-AP10 dBm=-91 id=811 index=1</pre>
      timestamp=2008-10-21T12:23:30-04:00/>
    <discovering-radio ap=SC-MB-03-AP06 dBm=-81 id=769 index=1</pre>
      timestamp=2008-10-21T12:23:31-04:00/>
    <discovering-radio ap=SC-MB-01-AP06 dBm=-63 id=708 index=1</pre>
      timestamp=2008-10-21T12:23:31-04:00/>
    <discovering-radio ap=SC-MB-02-AP04 dBm=-88 id=806 index=1</pre>
    timestamp=2008-10-21T12:22:34-04:00/>
 <rfid battery-level=0 chirp-interval= radio-mac=00:14:7E:00:4B:5C</pre>
   vendor=>
    <radio phy=g xmit-dbm=10.0/>
    <discovering-radio ap=SC-MB-03-AP06 dBm=-74 id=769 index=1</pre>
      timestamp=2008-10-21T12:23:20-04:00/>
    <discovering-radio ap=SC-MB-01-AP06 dBm=-58 id=708 index=1</pre>
      timestamp=2008-10-21T12:23:20-04:00/>
    <discovering-radio ap=SC-MB-03-AP02 dBm=-91 id=734 index=1</pre>
      timestamp=2008-10-21T12:23:20-04:00/>
 </rfid>
 <rfid battery-level=0 chirp-interval= radio-mac=00:14:7E:00:4D:06</pre>
   vendor=>
    <radio phy=g xmit-dbm=10.0/>
    <discovering-radio ap=SC-SB-GR-AP04 dBm=-91 id=837 index=1</pre>
      timestamp=2008-10-21T12:21:08-04:00/>
    <discovering-radio ap=SC-MB-03-AP06 dBm=-79 id=769 index=1</pre>
      timestamp=2008-10-21T12:22:08-04:00/>
    <discovering-radio ap=SC-MB-01-AP06 dBm=-59 id=708 index=1</pre>
      timestamp=2008-10-21T12:23:08-04:00/>
    <discovering-radio ap=SC-MB-02-AP04 dBm=-90 id=806 index=1</pre>
      timestamp=2008-10-21T12:22:08-04:00/>
 </rfid>
</visualrf:rfids>
```

Wi-Fi Tag Setup Guidelines

- Ensure that the tags can be heard by at least three access points from any given location. The recommended value is four APs.
- Ensure that the tags chirp on all regulatory channels.

This appendix describes the feature implementation schedule for OV3600.

 Table 8: Feature Implementation Schedule for OV3600

Feature	OV3600 Implementation
HTML5-based UI for VisualRF	8.0
VisualRF Floor Upload Wizard	8.0
VisualRF Navigation Improvements	8.0
AppRF Overlay	8.0
AppRF Reports	8.0
UCC Visability	8.0
Additive Licensing	8.0
Client Health Graph	8.0
New Supported Devices	8.0